

C U R R I C U L U M V I T A E

Professor GREG HEARN

PERSONAL DETAILS

Name: Professor Gregory Neil Hearn

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Holland Park 4121
Australia

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EDUCATION

1987 Ph.D. (Psychology) University of Queensland
Thesis Topic: "Reconciling active and passive conceptions of the television audience: A social psychological inquiry"

1978 Bachelor of Science (First Class Honours) (Psychology)
University of Queensland
Thesis Topic – "Interaction Process Analysis in the context of hypnosis"

Awarded the *University of Queensland Medal* for highest overall achievement in the Department of Psychology

1977 Bachelor of Science (Psychology, Sociology, Mathematics, Computer Science) University of Queensland

Awarded Maude Walker and John Black prizes for highest achievement in Science Faculty for first and second year students

EMPLOYMENT

Current	Professor Creative Industries Faculty, Queensland University of Technology
2005-2007	Professor and Director Institute for Creative Industries and Innovation QUT
2002 - 2004	Associate Professor Media and Communication Creative Industries Faculty QUT
1998-2001	Associate Professor, Faculty of Business (School of Communication) QUT. Director of Post-Graduate Research Studies
July 1997- Jan 1998	Visiting Associate Professor, School of Industrial Labor Relations, Cornell University
April 1996- June 1997	Adjunct Senior Lecturer, School of Communication, QUT. Private Consultant
Dec 1990- March 1996	Assistant Director The Communication Centre Faculty of Business Queensland University of Technology Senior Lecturer Faculty of Business Queensland University of Technology
July 1990- Dec 1990	Co-ordinator Master of Business Management Lecturer School of Management Queensland University of Technology

**Jan 1990-
July 1990** Honorary Visiting Research Fellow
Centre for Research into Innovation, Culture and
Technology Brunel University, West London

**July 1986-
Dec 1989** Full-time Lecturer
School of Management
Queensland Institute of Technology

**1984-
July 1986** Full-time Specialist Tutor
Psychology
Department of Psychology
University of Queensland

1983 Counsellor Counselling Services
University of Queensland

GRANTS (Selected)

In total over \$4million successfully acquitted.

2007: ARC LP Swarms in Urban Villages: New Media Design to Augment Social Networks of Residents in Inner-City Developments

2006: ARC LP Developing a creative ecology as a community of practice: The pathway from training to profession in the digital content industries

2006: ARC LP New Media in the Urban Village: Mapping Communicative Ecologies and Socio-Economic Innovation in Emerging Inner-City Residential Developments

2005: ARC Centre of Excellence - Australian Creative Innovation System

2004 ARC Linkage Grant: Researching, designing and evaluating online learning tools to effectively utilise audio-visual archives: Critical literacies through rich task interactivity.

2004 ARC Linkage Grant: Creative digital industries in Australia: Innovation in quantitative and qualitative mapping.

2003 ARC Linkage Project: Youth Internet Radio Network: Ethnographic action research of an emerging media technology.

2003 ARC Linkage Equipment and Infrastructure Grant: Australian Creative Resources Archive.

2002 ARC Linkage Grant: Creative industries in Queensland: Cluster mapping and value chain analysis.

2001 Australian Research Council SPIRT Grant: Evaluating a model to improve the sustainability and success of rural community development initiatives that use new communication technologies.

PUBLICATIONS

Refereed Journal Articles

Hearn, G. (1989). Effects of a change in viewing routine: Reconciling active and passive conceptions of the television audience. *Human Relations*, 42, 875-895.

Collins, Michael J. and Thompson, B. M. and Hearn, G. N. (1989) Clinical interpersonal skill and contact lens patient's motivation, satisfaction and recall. *Optometry and Vision Science* 66:243.

Thompson, B., Collins, M. & Hearn, G. (1990). Clinician interpersonal communication skills and contact lens wearers' motivation satisfaction and compliance. *Optometry and Vision Science*, 67(9), 673-678.

Hearn, G. (1991). Entertainment manna: Does television viewing lead to appetitive helplessness. *Psychological Reports*, 68, 1179-1184.

Waters-Marsh, T. & Hearn, G. (1992). The effects of organisational climate on the vertical dyad linkage model: An empirical Australian study. *University College of Central Queensland, Working Paper No. 1*.

Thompson, B., Hearn, G. & Collins, M. (1992). Patient perceptions of clinician interpersonal skills. *Australian Psychologist*, 27, 91-95.

Hearn, G. (1992). Video magazine dissemination in large organisations: Why does the cascade freeze? *Australian Journal of Communication*, 19, 58-73.

Hearn, G., Simpson, L., Holman, L., Stevenson, T., Meara, A., Dunleavy, J. & Sikorski, G. (1993). Anticipating social and policy implications of intelligent networks: Choices for Australia. *Electronic Journal of Communication / La Revue Electronique de Communication*, 3 & 4.

Delahaye, B., Limerick, D. & Hearn, G. (1994). The relationship between andragogical and pedagogical orientations and the implications for adult learning. *Adult Education Quarterly*, 44(4), 187-200.

Martin, A., Jones, E. & Hearn, G. (1994). Comparing interactive videodisc instruction with traditional methods of social skills training. *Education and Training Technology International*, 31(3), 187-195.

Hearn, G., Close, A., Smith, B.J. & Southey, G. (1994). Generic professional competencies in Australia: Description and need for development. *Australian Key Centre in Strategic Management Working Paper Series*.

Hearn, G. & Mandeville, T. (1995). The information superhighway: The commodification of time or the democratisation of leisure. *Media Information Australia*, 75, 92-101.

Hearn, G., Close, A., Smith, B. & Southey, G. (1995). Generic professional competencies: Implications for education and development of professionals. *Australian Journal of Career Development*, 4(1), 42-47.

Hearn, G., Smith, B., Southey, G. & Close, A. (1996). Generic professional competencies: Toward a model for professional development. *Asia-Pacific Human Resource Management*, 34(1), 44-62.

Lennie, J., Hearn, G., Stevenson, T., Inayatullah, S. & Mandeville, T. (1996). Bringing multiple perspectives to Australia's communication futures: Beyond the superhighway. *Prometheus*, 14(1), 10-30.

Hearn, G. & Ninan, A. (1997). Communicative strategies and the evolution of organisations facing the new turbulence: ICT's as problems and opportunities. *Prometheus*, 15(1), 101-109.

Hearn, G. & Stevenson, T. (1998). Knowing through doing: Anticipating issues for the study of human communication. *Futures*, 30(2/3), 115-122.

Hearn, G. & Stevenson, T. (1998). In the tension between paradigms: Action and dialogue. *Futures*, 30(2/3), 130-132.

Hearn, G. & Scott, D. (1998). Students staying home: Questioning the wisdom of a digital future for Australian universities. *Futures*, 30(7), 731-737.

Ninan, A. & Hearn, G. (1998). Self-referencing versus self-organising communication: A case study of strategic planning. *The Australian Journal of Communication*, 25(3), 113-119.

Rooney, D. & Hearn, G. (1999). The zone of entanglement: Change, non-change and the new managerial ideology of ephemera. *Foresight: The Journal of Future Studies, Strategic Thinking and Policy*, 1(2), 141-153.

Hearn, G. (1999). Deconstructing modes of communication enquiry: Towards a discourse of doing. *Australian Journal of Communication*, 26(2), 47-58.

Hearn, G. & Mandeville, T. (1999). Changing the strategic mindset: Developmental needs for senior public managers in the digital era. *Asia Pacific Journal of Human resources*, 37(2), 106-112.

Kim, H-S., Hearn, G., Hatcher, C. & Weber, I. (2000). Online communication between Australians and Koreans. *World Communication Journal*, 28(4), 48-68.

Meyers, N. & Hearn, G. (2000). Communication and control: Case studies in Australian telecommuting. *Australian Journal of Communication*, 27(2), 39-64.

Graham, P. & Hearn, G. (2001). The coming of post-reflexive society: Commodification and language in digital capitalism. *Media International Australia*, February (98), 79-90.

Hearn, G. & Ninan, A. (2002). Managing change is managing meaning. *Management Communication Quarterly*, 16(1), 440-445.

Hearn, G. & Rooney, D. (2002). The future role of government in knowledge based economies. *Foresight: The Journal of Future Studies, Strategic Thinking and Policy*, 4(6), 22-33.

Hearn, G., Graham, P., & Rooney, D. (2002). The benefits of not managing change and not communicating: Towards a complex systems view of communication in evolving organisations. *Australian Journal of Communication*, 29(3), 59-70.

Hearn, G., Cunningham, S. & Jones, J. (2003). Smart state is also creative state: Opportunities for Queensland in the creative industries. *Queensland Review*, 10(1), May 2003, 29-36.

Hearn, G., Rooney, D. & Mandeville, T. (2003). Phenomenological turbulence and innovation in knowledge systems. *Prometheus*, 20(2), 231-246.

Cunningham, S., Cutler, T., Hearn, G., Ryan, M. & Keane, M. (2004). An innovation agenda for the creative industries: Where is the R&D. *Media International Australia*, August (112), 174-186.

Hearn, G., Cunningham, S. & Ordonez, D. (2004). Commercialization of knowledge in universities: The case of the creative industries. *Prometheus*, 22(2), 189-200.

Hearn, G., Ninan, A., Rogers, I., Cunningham, S. & Luckman, S. (2004). From the margins to the mainstream: Creating value in Queensland's music industry. *Media International Australia*, August (112), 101-114.

Lennie, J., Hearn, G., Kimber, M., & Simpson, L. (2005) Building community capacities in evaluating rural IT projects: Success strategies from the LEARNERS Project. *International Journal for education and development using ICT's* Vol 1

Flew, T., Leisten, S., & Hearn, G. (2005). Alternative systems for Intellectual Property in the digital age. *Media International Australia*, February (114). 87-98.

Hearn, G., Kimber, M., Lennie, J. & Simpson, L. (2005). A way forward: ICTs and regional sustainability. *Journal of Community Informatics*

May, H. and Hearn, G. (2005). The mobile phone as media. *International Journal of Cultural Studies*, 8(2), 195-211.

Timbrell, G., Foth, M., & Hearn, G. (2006). Towards Knowledge Management for Explorers: The Case of the Brisbane Airport Corporation. *International Journal of Knowledge, Culture and Change Management*, 6(6), 97-104.

Hearn, G (2006) *Value creating ecologies: Understanding next generation business systems*, Foresight, 8, (1).

Hearn, G., & Foth, M. (Eds.). (2007). Communicative Ecologies. Special issue of the *Electronic Journal of Communication*, 17(1-2). New York: Communication Institute for Online Scholarship (CIOS).

Hearn, G., Roodhouse, S. and Blakey, J (2007) , From value chain to value creating ecology: Implications for creative industries development policy *International Journal of Cultural Policy*, 13(4), 419-436.

Greg Hearn and Harvey May. (2007) The Role of the Humanities in the Knowledge Economy: Critique or Cornerstone? *The International Journal of the Humanities*, Volume 5, Issue 10, pp.87-94.

Foth, M., & Hearn, G. (2007). Networked Individualism of Urban Residents: Discovering the Communicative Ecology in Inner-City Apartment Complexes. *Information, Communication and Society* 10(5).

McWilliam, E., Hearn, G., and Haseman, B. (2008) Transdisciplinarity for creative futures: What barriers and opportunities? *Innovations in Education and Teaching International*, 45 (3), 247-253.

Jaz Hee-jeong Choi, Marcus Foth, Greg Hearn (2008) Site specific mobility and connection in Korea: bangs in between public and private
Accepted for *Technology in Society*

Hearn, G. Foth, M. Gray, H. (2008) Using and auditing new media in organizational communication. *Corporate Communication: An International Journal*. (In Review)

Foth, M., Hearn, G., & Klaebe, H. (2008, forthcoming). The Role of New Media and Digital Narratives in Urban Planning and Community Development. *Body, Space & Technology Journal*. Accepted 26 Jan 2008.

Conference Proceedings

Hearn, G. (1991). Psychological constraints and opportunities for the design of human information systems. *Conference Proceedings*. Systems Methodologies in Queensland Agriculture Workshop, 26-27 August, Brisbane.

Lennie, J., Hearn, G., Schoorl, D. & Stevenson, T. (1992). Interactive public information centres for the Queensland Department of Primary Industries: Design and implementation needs and issues. *Conference Proceedings*. International Interactive Multimedia Symposium, Perth.

Hearn, G. & Burkett, I. (1992). Computer supported workshopping: An action science context for GDSS. The Second International Organisational Behaviour Teaching Conference, Perth.

Hearn, G. (1993). The human impact of convergence in communication technologies: Social change, entertainmentisation and saturation. The 1993 Pacific Telecommunications Conference, Hawaii.

Dunleavy, J., Hearn, G. & Burkett, I. (1994). Anticipating changes to communication infrastructure and the likely impacts on the consumer economy. In Borland, H. (Ed.), *Communication and identity: Local, regional, global – selected papers from the 1993 national conference* (pp. 182-195). Australian Communication Association.

Anthony, D., Mandeville, T., Hearn, G. & Holman, L. (1994). Modelling institutional and organisational influences on telecommunications demand. In Bureau of Transport and Communications Economics, *Papers Vol 1* (pp. 51-61). Communications Research Forum, 26-27 September, Sydney.

Hearn, G. & Ninan, A. (1998). Communicative strategies and the evolution of organisations facing the new turbulence: ICT's as problems and opportunities. In D. Anthony, T. Mandeville & J. Foster (Eds.), *Evolving communications and socio-economic change: STEP 1996, Economic Conference Monographs No. 4*. Department of Economics, University of Queensland, Brisbane.

Anthony, D., Hearn, G., Mandeville, T. & Foster, J. The Importance of time in the diffusion of information and communications technologies (ICTs): Some preliminary research findings in proceedings of the 7th Annual Communications Research Forum. P. Putnis, F. Papandrea, & J. Jensen (Eds.). 27-28 September, 1999, Canberra, ACT. Department of Communications Information Technology & Arts, Canberra, ACT, 253-276, 2000.

Hearn, G. & Rooney, D. (1999). The role of communication in the knowledge economy. In J.Armitage & J Roberts (Eds.), *Exploring cyber society: Social, political, economic and cultural Issues – Vol 2 Conference Proceedings*. University of Northumbria, 5-7 July, Newcastle, UK.

Mandeville, T., Hearn, G., Rooney, D., Foster, J., Stevenson, J. & Anthony, D. (1999). Knowledge utilisation, employment, productivity, human capital, organisational change and investment in information and communication technologies: A simple model. *1998 Communications Research Forum Papers Vol 1* (pp. 169-182). Canberra.

McAdam, A. & Hearn, G. (1999). Fashion as identity in action: Skaters, casuals, b-boys and fly-girls. *Identity in Action – Conference Proceedings*. Wales 5-6 December, Gregynog.

Graham, P. & Hearn, G. (2000). The digital dark ages. *Internet Research 1.0 – Conference Proceedings*. The First Conference of the Association of Internet Researchers, 14-17 September, Lawrence, Kansas.

Hearn, G. & Graham, P. (2000). The coming of post-reflexive society: A critique of the political economy of language, technology and value in hyper-capitalism. *Internet Research 1.0 – Conference Proceedings*. The First Conference of the Association of Internet Researchers, 14-17 September, Lawrence, Kansas.

Sunderland, N. & Hearn, G. (2000). The emerging duality of social vs economic uses of the Internet: Evidence from user surveys. *Internet Research 1.0, - Conference Proceedings*. The First Conference of the Association of Internet Researchers, 14-17 September, Lawrence, Kansas.

Previte, J. & Hearn, G. (2001). Modelling social product diffusion in electronic social networks. In H.E. Spotts, H.L. Meadow, & S.M. Smith (Eds.), *On Global Marketing Issues at the Turn of the Millennium*. World Marketing Congress Academy of Marketing Science, Vol. X.

Meyers, N., & Hearn, G. (2001). Psychological factors and sustainable telecommuting: Importance of the need for control. *Conference Proceedings*. Americas Management Conference on Information Systems, August 3-5, Boston.

Meyers, N., & Hearn, G. (2002). Grounding telework strategy in a university setting: Report on a first-step methodology. *Conference Proceedings*. Americas Management Conference on Information Systems, August 7-10, Dallas.

Hartley, J., Hearn, G., Tacchi, J. & Foth, M. (2003). The Youth Internet Radio Network: A Research Project to Connect Youth Across Queensland Through Music, Creativity and ICT. In S. Marshall & W. Taylor (Eds.), *Proceedings of the 5th International Information Technology in Regional*

Areas (ITiRA) Conference 2003 (pp. 335-342). Rockhampton, Queensland: Central Queensland University Press.

Hearn, G., Simpson, L., Lennie, J. & Kimber, M. (2004). ICTs and regional sustainability: A critique and a way forward. *CIRN Conference and Colloquium 2004: Sustainability and Community Technology*, September 29 - October 1, Prato, Tuscany.

Lennie, J., Hearn, G. & Hanrahan, M. (2005) The EvaluateIT Kit: A Method for Engaging Communities in Evaluating IT Projects. In *Proceedings International Conference on Engaging Communities*, August, Brisbane, Australia.

Meyers, N., Hearn, G., Bradley, L. (2006). Critical success factors for positioning Australian business talent in the global knowledge economy: A current research agenda. *Proceedings of the 20th Australian & New Zealand Academy of Management Conference*, Yeppoon, Queensland, December.

Foth, M., Odendaal, N., & Hearn, G. (2007, Oct 15-16). The View from Everywhere: Towards an Epistemology for Urbanites. In D. Remenyi (Ed.), *Proceedings 4th International Conference on Intellectual Capital, Knowledge Management and Organisational Learning (ICICKM)* (pp. 127-133). Cape Town, South Africa.

Greg Hearn (2007) Creative Industries: what they are and why they are important to the knowledge economy. In Erzen, J (Ed) *Proceedings of the The XVII International Congress for Aesthetics* in Turkey Ankara 9-13 July 2007.

J. Brow, G. Hearn and R. Bridgstock (2007) 60Sox and the 2BobMob: Mentoring in an online learning community for creative industries graduates. In *Proceedings of the Partnerships in World Graduates Conference 2007*, Melbourne, 28 - 30 November 2007.

Academic Conferences

Hearn, G. (1989). The consequences of television use: Speculative agendas for process-oriented investigations. Paper delivered to the 1989 *Australian Social Psychology Conference*, Greenmount, Australia.

Thompson, B., Collins, M. & Hearn, G. (1989). Clinician interpersonal skill, patient motivation, satisfaction and compliance. Paper presented as a poster at the *Annual Meeting of the American Academy of Optometry*, New Orleans.

Hearn, G. (1990). The process of television viewing: Domains of medium-based consequences. Paper presented at the 40th Annual conference of the *International Communication Association*, Trinity College, Dublin.

Hearn, G. (1990). Entertainment manna - Does television viewing lead to appetitive helplessness? Paper presented at the 1990 *Conference of the British Psychological Society*, Swansea, Wales.

Hearn, G. (1991). Media: The killing of time; the death of solitude; the packaging of the soul. *The 1991 Conference of the Australian Communication Association*, Sydney.

Hearn, G. (1991). Just when you thought it was safe to go back into the lounge room: Contradictory assumptions about the nature of television audience sovereignty in the perennial debate about the effects of television. *The 1991 Conference of the Australian Communication Association*, Sydney.

Hearn, G., Charalambous, A. & Smith, B. (1991). Generic professional competencies in Australia: Description and need for development. *Conference of the Australian Psychological Society*, Adelaide.

Hearn, G. (1992). Video magazine dissemination in large organisations: Why does the cascade freeze? *The 1992 Conference of the Australian Communication Association*, Gold Coast.

Hearn, G., Simpson, L., Parsons, L. & Holman, L. (1992). Methodologies for working with the human infrastructure of new communication and information technologies. *The 1992 Conference of the Australian Communication Association*, Gold Coast.

Dunleavy, J., Hearn, G. & Burkett, I. (1993). New media: Implications for the consumer economy. *The 1993 Conference of the Australian Communication Association*, Melbourne.

Hearn, G., Simpson, L., Holman, L., Stevenson, T., Meara, A., Dunleavy, J. & Sikorski, G. (1994). Identifying social and policy concerns for future intelligent networks: Issues and implications. Paper presented at the *International Telecommunications Society Tenth Annual Conference, Beyond Competition*, 3-6 July, Sydney.

Hearn, G., Anthony, D., Holman, L., Dunleavy, J. & Mandeville, T. (1994). When the information superhighway collides with mass-consumption: Second order social consequences of the entry of the new media into the consumer economy. Paper presented at the *ANZCA/ICA joint international conference, Communication and Diversity*, 11-15 July, Sydney.

Hearn, G., Dunleavy, J., Holman, L. & Anthony, D. (1994). Issues for the changing nature of media and consumption: Regulation and advertising. Paper presented at the *Media Futures: Policy and Performance* conference, 6-8 July, Gold Coast.

White, P., Rogers, E., Gillard, P., Hearn, G., Ito, Y., Finn, T. & Stewart, C. (1994). The information superhighway: We don't know where we're going, but

we're on our way. Panel at the *ANZCA/ICA joint international conference, Communication and Diversity*, 11-15 July, Sydney.

Martin, A., Jones, E. & Hearn, G. (1994). Evaluating the effectiveness of interactive videodisc instruction in social skills training. Paper presented at the *International Communication Association Conference; Communication and Diversity*, 11-15 July, Sydney.

Kim, H-S. & Hearn, G. (1995). How different cultures appropriate communication technology. Paper presented to the *Australian and New Zealand Communication Association Conference*, July 5-7, Perth.

Towers, S. & Hearn, G. (1995). Video conferencing: Towards explaining implementation failure. Paper presented to the *Australian and New Zealand Communication Association Conference*, July 5-7, Perth.

Kim, H-S. & Hearn, G. (1995). Different cultures make sense of e-mail: Contrasting appropriation in Malaysia, Korea, and Australia. Paper presented to the *Australian and New Zealand Communication Association Conference*, July 5-7, Perth.

Towers, S. & Hearn, G. (1996). Conceptualising innovation in organisations: A structurationist perspective. Paper presented to the *Australian and New Zealand Communication Association Conference*, July, Brisbane.

Hearn, G. & Stevenson, T. (1996). Australia's communication futures: Developing a research agenda. Workshop held at the *Australian and New Zealand Communication Association Conference*, July, Brisbane.

Hearn, G. (1998). Deconstructing modes of communication enquiry: Towards a discourse of doing. Paper presented to the *Australian and New Zealand Communication Association Conference*, 6-8 July, Waikato, New Zealand.

Ninan, A., Stevenson, T. & Hearn, G. (1998). A new paradigm for organisational planning: A sense making perspective. Paper presented to the *Australian and New Zealand Communication Association Conference*, 6-8 July, Waikato, New Zealand.

Mandeville, T., Foster, J., Stevenson, T., Hearn, G. & Anthony, D. (1998). Knowledge utilisation, employment, productivity, human capital, organisational change and investment in information and communication technologies: A simple model. Paper presented to the *1998 Communications Research Forum*, Canberra.

Kim, H-S., Hearn, G., Hatcher, C. & Weber, I. (1999). Online communication between Australians and Koreans: Culture confronts technology. Paper presented to the *Australian and New Zealand Communication Association Conference*, 5-9 July, Sydney.

Anthony, D., Hearn, G., Mandeville, T. & Foster, J. (1999). The importance of time in the diffusion of information and communication technologies (ICTs): Some preliminary research findings. Paper presented to the *Communication Research Forum*, Canberra.

Hearn, G., Graham, P. & Rooney, D. (1999). The benefits of not managing change and not communicating: Some reflections on the problem of self-reflexivity in human affairs. Paper presented to the *QUT Faculty of Business Research Forum*, November 12, Brisbane.

Hearn, G. & Graham, P. (2000). Reality's construction of the social: Language vs biology vs logistics in human affairs. Paper presented to the *School of Communication Research Seminar Series*, March, Queensland University of Technology, Brisbane.

Graham, P. & Hearn, G. (2000). The digital dark ages. Paper presented to *Internet Research 1.0 - The First Conference of the Association of Internet Researchers*, Lawrence, 14-17 September, Kansas.

Graham, P. & Hearn, G. (2000). The coming of post-reflexive society: A critique of the political economy of language, technology and value in hyper-capitalism. Paper presented to *Internet Research 1.0 - The First Conference of the Association of Internet Researchers*, 14-17 September, Lawrence, Kansas.

Graham, P. & Hearn, G. (2000). The coming of post-reflexive society: A critique of the political economy of language, technology and value in hyper-capitalism. Paper presented to the *2000 Conference of the Australian and New Zealand Communication Association*, Ballina, Australia.

Sunderland, N. & Hearn, G. (2000). The emerging duality of social vs economic uses of the internet: Evidence from user surveys. Paper presented to *Internet Research 1.0, the First Conference of the Association of Internet Researchers*, 14-17 September, Kansas.

Previte, J., Hearn, G. & Dann, S. (2001). Profiling internet users' participation in social change agendas: An application of Q-methodology. Paper presented at the *29th Research Conference on Communication, Information and Internet Policy*, October 27-29, Alexandria, Virginia.

Meyers, N. & Hearn, G. (2001). Psychological factors and sustainable telecommuting: Importance of the need for control. Paper presented to the *Americas Management Conference on Information Systems*, August 3-5, Boston.

Previte, J., Hearn, G. & Dann, S. (2001). Profiling internet users' participation in social change agendas: An application of Q-methodology. Paper presented at the *29th Research Conference on Communication, Information and Internet Policy*, TPRC, October 27-29, Alexandria, Virginia.

Hearn, G. & Rooney, D. (2002). Cohesion, innovation and adaptation in knowledge systems: Policy principles from complexity theory. Paper presented to the conference of the *International Sociology Association*, July, Brisbane.

Hearn, G., Graham, P. & Rooney, D. (2002). The benefits of not managing change and not communicating: Towards a complex systems view of communication in evolving organisations. Paper presented to the 2002 ANZCA conference, 5–9 July, Greenmount.

Previte, J. & Hearn, G. (2002). Exploring subjectivities in internet users' behaviour involving online social action: A Q-methodology study. Paper presented at the *The Social World in the 21st Century: Ambivalent Legacies and Rising Challenges*, International Sociological Association XV World Congress of Sociology Conference, July 7-13, Brisbane, Australia.

Lennie, J., Simpson, L. & Hearn, G. (2002). Can the participatory evaluation of new communication technology initiatives assist in building sustainable and inclusive rural communities? Paper presented to the *Australasian Evaluation Society's International Evaluation Conference*, 30 October – 1 November, Wollongong, New South Wales.

Tacchi, J., Hearn, G. & Ninan, A. (2003). Ethnographic action research: A method for implementing and evaluating new media technologies. Paper presented to the *International Conference on Communication for Development in the Information Age*, January 7-9, Banaras Hindu University, Varanasi, India.

Rooney, D., McKenna, B. & Hearn, G. (2003). The knowledge-based economy: Savant or sage. Paper presented to the *Knowledge and Social and Economic Change conference*, April 7-9, Manchester.

Lennie, J. & Hearn, G. (2003). Designing inclusive communication and participation processes: Lessons from the trial of a participatory evaluation process involving diverse rural communities and organisations. Paper presented to the 2003 ANZCA conference, July, Brisbane.

Lennie, J. and Hearn, G. (2003). The potential of PAR and participatory evaluation for increasing the sustainability and success of community development initiatives using new communication technologies. *Proceedings, Action Learning, Action Research & Process Management and Participatory Action Research Congress*, University of Pretoria, September 21-24, South Africa.

Previte, J., Pini, B. and Hearn, G. (2003). Building a sense of online rural community: Exploring the complex interactions between technological characteristics and social influences. Paper presented to the 2003 ANZCA conference, July, Brisbane.

Leisten, S., Flew, T. & Hearn, G. (2004). Alternative systems for Intellectual Property in the digital age. In *Proceedings International Conference on Intellectual Property Rights, Communication and the Public Domain in the Asia-Pacific Region*, December 14-17, Brisbane.

Hearn, G. & Tacchi, J. (2006). The Youth Internet Radio Network: Ethnographic action research of an emerging media ecology. Paper presented to the *4th International Conference on Communication and Mass Media*, May 22-24, Athens.

Hearn, G., May, H., & Brow, J. (2006). Harvesting educational outcomes from an online creative ecology: A proposed study. Paper presented to the *8th International Conference on Education*, May 25-28, Athens.

Timbrell, G., Foth, M., & Hearn, G. (2006). Towards Knowledge Management for Explorers: The case of the Brisbane airport corporation. Paper presented at the *14th European Conference on Information Systems (ECIS)*, Jun 12-14, Göteborg, Sweden.

Timbrell, G., Foth, M., & Hearn, G. (2006). Towards Knowledge Management for Explorers: The case of the Brisbane airport corporation. Paper presented at the *Sixth International Conference on Knowledge Culture & Change in Organisations*, Jul 11-14, Prato, Italy.

Meyers, N., & Hearn, G. (2007, forthcoming). Communication issues and communicative self-efficacy for sustainable telework: An Empirical study. Refereed paper accepted for presentation at *2007 International Communication Conference*, May 24-28, San Francisco,

McWilliam, E., Hearn, G. and Haseman, B. (2007) Building Trans-disciplinary Borderlands for Creative Futures: What barriers and opportunities? Paper presented at "*Creativity or Conformity? Building Cultures of Creativity in Higher Education Conference*", Cardiff, January 2007

Foth, M., Hearn, G., & Klaebe, H. (2007, Sep 9-12). *Embedding Digital Narratives and New Media in Urban Planning*. Paper presented at the Digital Resources for the Humanities and Arts (DRHA) Conference, Dartington, South Devon, UK

Timbrell, G., Foth, M., & Hearn, G. (2006, Jul 11-14). *Towards Knowledge Management for Explorers: The Case of the Brisbane Airport Corporation*. Paper presented at the Sixth International Conference on Knowledge Culture & Change in Organisations, Prato, Italy

McWilliam, E. Hearn, G., and Haseman, B (2007) Building Trans-disciplinary Borderlands for Creative Futures: What barriers and opportunities? *Creativity or Conformity? Building Cultures of Creativity in Higher Education Conference*, Cardiff, Jan. 8-10.

Greg Hearn (2007) Creative Industries: what they are and why they are important to the knowledge economy. Paper presented at *The XVII International Congress for Aesthetics* in Turkey Ankara 9-13 July 2007.

Greg Hearn (2007) The Role of the Humanities in the Knowledge Economy: Critique or Cornerstone? Paper presented to The Fifth New Directions in the Humanities Conference Paris 17th -20st July 2007

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Invited Chapters

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I have supervised more than 25 RHD's to completion including 15 PHD's, 5 of these in the last 3 years. These span all applied social sciences and some arts/humanities disciplines.

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